

Connecting the Dots:

Business



**Synergies!
Opportunities!
Solutions!**



Debbie Highland

Director of
Hospitality,
Harrah's Joliet
Casino & Hotel

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Debbie Highland earned her BS in Computer Engineering at the University of Illinois at Chicago, but her desire for a fast paced and ever changing environment led her into the casino business. Debbie has over 18 years of casino industry experience at Harrah's Joliet. She began her career as a trainer in the Food Operations department and then quickly moved into leadership. She has held leadership roles in Food & Hotel Operations, Marketing and Finance departments. Debbie spent three years as the Director of Continuous Improvement where she collaborated with all departments. Debbie's passion for hospitality led her back to her current role as the Director of Hospitality. Debbie's strength is her ability to connect with her team coupled with an unwavering commitment to customers and all team members.

Debbie is committed to giving back to her community. She currently serves on the Board of Directors of the Joliet Chamber and serves on committees for Joliet Easter seals and Will County Senior Services. She sits on the Culinary Advisory Board for Joliet Junior College. Debbie is on the board and is a member of the Savvy Chapter at Harrah's Joliet (company sponsored Business Impact Group). She participates in various fundraising activities throughout the year supporting many local charities.

Growing up with parents from Pittsburgh, she became a Steeler fan forever. Debbie enjoys many outdoor activities such as biking, fishing and hiking. Debbie recently was certified as a scuba diver. Her favorite way to spend her time is with her family and friends especially her granddaughters!